

#### Terms and conditions

These terms and conditions may change from time to time and apply to all of our services. By accessing, browsing and making a reservation through our websites on your computer or via mobile devices, you agree and approve the terms and conditions mentioned below. Azores For All is a tourism animation company and maritime-tour operator pioneer in the implementation and promotion of social and inclusive tourism in the Azores.

Reservations can be made on the Azores For All website - www.azoresforall.com - or directly through the tourist offices Azores For All - Ponta Delgada and Azores For All - Sete Cidades.

For reasons of adverse weather or other conditions, Azores For All reserves the right to change itineraries and schedules, if necessary.

In the event of delays in travel by plane or boat, changes and / or cancellations, accidents, natural disasters or other unforeseen events, Azores For All is not responsible for expenses or other related costs.

People who contact Azores For All, book online or give information to the technical team at our tourist offices, are responsible for providing updated contact information. The objective is to inform tourists and / or passengers in due time about any eventuality or constraint in relation to the reservation.

### 1. Azores For All Cancellation Policies

- Up to 72 hours before the activity: cancellation without charge.
- Cancellations up to 24 hours: 25% of the total amount will be charged.
- Less than 24h before the activity or no-show: 50% charge of the total reservation.

# 2. The weather and meteorological conditions

Weather conditions can affect our activities.

In case of cancellation, the experiences will be rescheduled for another day. In case of unavailability by the tourist, we will not bill the activity.

### 3. Azores For All Transport Policies

Transportation for activities is included. Pick-ups and drop-offs in Ponta Delgada are included. If you want to transfer to another location close to the hotel, you must inform our team at the time of booking, prior to the experience.

#### 4. Prices

The prices shown on our website are in the local currency in Euros (€). As a local operator, Azores For All is not responsible for currency fluctuations or additional fees, such as bank transfer fees, credit card fees, or others.

## 5. Special Offers & Promotions





Azores For All special offers, promotional codes or other promotional actions can only be applied to a reservation before it is made.

# 6. Minimum number of people, Ages and Meals

• Minimum number of people for experiences: 2 people, as long as they are integrated on the days previously defined for the activity by Azores For All. For other dates, you must contact our reservations specialists. Prices for one person on request.

## Ages:

Babies: 0 - 5 years - free
Children: 6 - 12 years old
Adults: from 13 years old

#### Meals:

- Lunch: starter, main course, dessert, drink, tea / coffee.
- Picnic: 2 sandwiches, 1 piece of fruit, water and juice.
- Vegetarians vegetarian meals are available, but need to be ordered in advance, maximum 48 hours before the experiment.



