



RRAAT N. 08/2005  
LOMT N. 18/2018  
RNAVT N. 11819

## Terms and Conditions

These terms and conditions are subject to change and apply to all our services. By accessing, browsing, and making reservations through our websites on your computer or mobile devices, you agree to the terms and conditions outlined below.

Azores For All is a Social and Inclusive Tourism Agency and Maritime Tour operator. Reservations can be made on the Azores For All website - [www.azoresforall.com](http://www.azoresforall.com) or directly through the tourist offices Mercado Cores - Azores For All in Ponta Delgada and Azores For All in Sete Cidades.

In case of adverse weather or other conditions, Azores For All reserves the right to modify itineraries and schedules. Azores For All is not responsible for expenses or related costs in the event of travel delays, changes, cancellations, accidents, natural disasters, or unforeseen events. Customers making reservations online or providing information to Azores For All are responsible for ensuring their contact information is up to date to receive timely notifications regarding any changes or constraints related to their reservation.

### 1. Azores For All Cancellation Policies

- **Cancellations up to 30 days before the activity start date will receive a 100% refund.**
- **Cancellations up to 15 days before the activity start date will receive a 50% refund.**
- **Cancellations within 15 days of the activity start date are not eligible for a refund.**
- A 15-minute grace period is allowed after the activity start time; beyond this, the activity will be canceled without a refund.
- In case of adverse weather conditions or force majeure events, activities can be rescheduled free of charge or a 100% refund will be provided with valid justifications.
- Azores For All reserves the right to withhold refunds if the conditions are not met.

### 2. Azores For All Transport Policies

- **Transportation for activities includes pick-ups and drop-offs in Ponta Delgada center. Additional charges may apply for transfers to other locations near the hotel.**
- The meeting point for activities is at the main entrance of Rua da Misericórdia nº 10 or side entrance of Travessa dos Henriques s/n 9500-150, Ponta Delgada.
- Other pick-up or drop-off locations are available upon prior request with extra charges.



RRAAT N. 08/2005  
LOMT N. 18/2018  
RNAVT N. 11819

### 3. Prices

- Prices displayed on the website are in Euros (€). Azores For All is not responsible for currency fluctuations or additional fees like bank transfer or credit card fees.

### 4. Special Offers & Promotions

- Special offers, promotional codes, or promotions must be applied before making a reservation.

### 5. Minimum Number of People, Ages, and Meals

- A minimum of 2 people is required to start an activity.
- Single persons can join on specified days or contact reservations for other dates.
- Prices for single persons or private activities are available upon request.
- Age categories: Babies (0-6 years), Children (7-17 years), Adults (18+ years).
- Meals: **LUNCH** includes starter, main course, dessert, drink, tea/coffee. **LOCAL TASTING** includes local products of the season, water, and juice.
- Vegetarian meals must be pre-ordered at least 48 hours in advance.

### 6. Transfers

- Transfers must be booked at least 72 hours in advance and must include the following information: from-to locations, passenger name, number of people, amount of luggage, flight number, airport check-in time, departure time, and contact phone number.

- Failure to provide accurate information may lead to delays or automatic cancellation, absolving Azores For All of any responsibility for missed flights.