

## General Security and Privacy Policy

The protection of privacy and personal data is a priority for CRESAÇOR - Regional Cooperative for Solidarity Economy CRL and a clear commitment assumed by us. This policy concerns privacy practices within the scope of the activity carried out by CRESAÇOR including online sites and other services managed by this Cooperative. The personal data you provide to us during the interaction with the various services will be treated with the guarantees of security and confidentiality required by the legal framework regarding the protection of personal data.

The sites under the responsibility of CRESAÇOR, within the scope of the services provided, contain links to other sites under the responsibility of third parties. CRESAÇOR's privacy policy applies exclusively to the websites and services under its responsibility. When accessing websites of other entities, even from the websites under CRESAÇOR's responsibility, you should read the respective privacy policies.

Access and use of services under the responsibility of CRESAÇOR, must be free by the user assuming CRESAÇOR that he has read, understood and accepted the Terms and Conditions of its use.

Any attempts to alter the information, or any other action that may cause damage and jeopardize the integrity of the system, are strictly prohibited under current legislation. The user is obliged to scrupulously comply with the applicable legislation, namely, in terms of computer crime and intellectual property rights, being exclusively responsible for the violation of these regulations.

### Data Protection Officer

CRESAÇOR has appointed a Data Protection Officer who can be contacted via the email address [info@cresacor.pt](mailto:info@cresacor.pt) or by registered letter with acknowledgment of receipt to Rua Dona Maria José Borges 137, Fajã de Baixo, 9500-466 Azores.

### Privacy

Rua Dona Maria José Borges, 137 R/C  
9500-466 Fajã de Baixo | Ponta Delgada | S. Miguel | Açores  
T 296 281 554 | [cresacor@cresacor.pt](mailto:cresacor@cresacor.pt) | [www.cresacor.pt](http://www.cresacor.pt)

CRESAÇOR respects your right to privacy. The requested data are intended for the provision of the service requested by you, with no personal data being collected that are not necessary for the provision of the service or without your consent.

Interaction with CRESAÇOR's services does not require information from the user, except when, for expressly identified purposes, registration is declared necessary and is authorized by the user in accordance with the following terms.

### **Responsible for Data Processing**

CRESAÇOR as responsible for data processing:

- Ensures that the processing of your personal data is carried out within the scope of the purposes for which they were collected or for purposes compatible with those;
- Collects, uses and retains only the personal data necessary for the purpose in question;
- Do not transmit any personal data for commercial or advertising purposes;
- Handles personal data for legal purposes or for the provision of services at your request.

### **Subcontractor**

CRESAÇOR, as a subcontractor, undertakes to comply with the privacy and treatment of personal data agreements contracted with the entities responsible for data processing.

### **Typology of Personal Data we collect**

The personal data subject to treatment by CRESAÇOR are of a different nature in view of the provision of services promoted on electronic platforms and other services under its management.

Depending on the type of services provided, the following can be collected: the IP address; the name; the age; the tax identification number; the civil identification number; the social security number; the identification document number; the address; the email address; and the mobile phone number.

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## Security of Personal Data

CRESAÇOR, in the pursuit of its activities, uses a set of technologies and security procedures appropriate to the protection of your personal data, protecting unauthorized access or disclosure, namely:

- Physical security measures, such as the control of access by employees, collaborators and visitors to the headquarters' facilities and, over the data center facilities, very restricted mechanisms to fight intrusion, fire extinguishing, 24x7 equipment monitoring and accommodation equipment in dedicated racks;
- Logical security measures, in the component of access to systems and workstations through mechanisms of identity management, authentication and privileges; in the network component, the use of firewalls and intrusion detection systems, segregating networks and application environments, as well as information encryption through secure communication channels.

## Access and control of your Personal Data

We enable, at your request, access, rectification and deletion of personal data. You also have the right to object to the processing of your personal data.

If the use of your personal data is based on consent, you have the right to withdraw it, without compromising the validity of the data processing carried out until that moment.

Through the data protection officer ([info@cresacor.pt](mailto:info@cresacor.pt)) you can request:

- Information about your data;
- Information about processing;
- The purpose behind the treatment;
- Correction, or updating, of data;
- Your data in an open format;
- Data erasure, without prejudice to the legislation applicable to the treatment in question.

## Personal Data Archive

Your personal data is kept by CRESAÇOR for the period necessary for processing, according to the respective purpose.

Conservation periods may change when the associated public interest, historical, scientific or statistical reasons justify it, CRESAÇOR committing itself to adopt the appropriate conservation and safety measures.

## Disclaimer

CRESAÇOR cannot be held liable for any damages or damages arising from civil liability (including, but not limited to, emergent damages, loss of profits and moral damages, caused directly or indirectly), arising as a result of the correct use or incorrect use of its Services, electronic sites and their contents by the user, including improper access to the user's computer and computer system by third parties.

The information disclosed must be seen in its informational aspect.

In the services, sites and portals managed by CRESAÇOR there are contents and services made available by third parties, and these entities are responsible for updating them. In this way, CRESAÇOR cannot be held responsible for the complete accuracy and timeliness of any information contained in its websites.

Electronic sites may contain links to sites operated by third parties over which it has no control and for which it assumes no responsibility.

Viewing legal provisions on this site does not dispense with consulting the legal rules in force, officially approved, published in the original editions and supports (namely the Diário da República or the Official Journal of the European Union).

## Change to the security and privacy policy

These Terms and Conditions, which you should read carefully may be changed considering that the changes come into effect as of the date of their publication on this website, with express reference to the date of update.

## Applicable law and competent jurisdiction

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These Terms and Conditions are governed and interpreted in accordance with Portuguese law. The court of the Ponta Delgada area, with the exclusion of any other, is competent to settle any conflicts that result from the interpretation and application of these Terms and Conditions.

## Cookies Policy

CRESAÇOR uses cookies to improve the user's performance and browsing experience. Any internet browser (browser) allows the user to accept, refuse or delete cookies, through the browser settings. If you choose to disable cookies, some services on our website, namely [www.cresacor.pt](http://www.cresacor.pt), will cease to function, thus affecting your browsing experience on the websites.

## What are cookies?

Cookies are short text files with relevant information that your browser processes when a website is visited by a user.

The placement of cookies helps the Site to recognize the user's device (tablet, desktop, mobile, etc.) whenever he visits us. Cookies only retain information related to your preferences, not revealing personal data.

In order to optimize your browsing experience as much as possible, we recommend that you do not disable cookies. They increase the speed of response in navigation.

## Types of cookies

There are several types of cookies with different features and functions. Are they: **Essential cookies** - They are very important to access specific areas of the website allowing a correct navigation.

**Functionality cookies** - Functionality cookies allow user preferences to be saved when visiting websites. Thus, it is not necessary to personalize the Site each time you visit it.

**Analytical cookies** - This type of cookies allows you to analyze how users use the Site, to know the most popular pages and to monitor the performance of the



site, making it possible to understand possible error messages on the site. Personal information will never be revealed.

On the Site you can find third-party cookies, from companies that use our Site for analysis purposes, which CRESAÇOR has no control over sending.

Date of the last privacy policy update

August 4, 2020

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